

Introducing a fresh look to your electric bill

POPLAR BLUFF
MUNICIPAL
UTILITIES

City of Poplar Bluff
Municipal Utilities

You can take control and save. View and track your energy use each month.
Check out convenient payment options and customer programs.

1.

POPLAR BLUFF MUNICIPAL UTILITIES

Phone: 573.686.8020
Office Hours: 8:00 a.m. - 4:30 p.m. - Mon - Fri
Web: www.pbutilities.com

Customer Name John Smith

Bill Date: 08/12/2025
Account # 123456

Billing Summary

Balance From Last Billing	\$267.67
Payment Received - Thank you!	-\$272.50
Late Charge	\$18.33
Balance Forward	\$13.50
Current Charges Due	\$420.40
Total Amount Due	\$433.90

2.

Electric

Service Address: 123 ANY RD

Meter No.	Rate Code	From	Services	To	Days	Previous	Readings	Present	Meter Multiplier	kWh Usage
567894321	01	06/30/2025		07/31/2025	31	43530		45643	1	2,113

3.

kWh

Previous 12 Months Current Average Temp Temp

2024 2025

Current Service Detail

Current Charges	\$196.76
kWh Charge	\$33.81
PUR PWR ADJ	\$5.63
Sales tax	\$19.64
Utility Tax	\$255.84
Electric Subtotal	\$255.84

Energy Usage Comparison

This Month Last Month This Month Last Year Avg Daily Use Avg Daily Cost Avg Daily High

2,113 kWh 31 days 0 kWh 30 days 0 kWh 30 days 68 kWh \$8.25 82°F

4.

KEEP
SEND Please do not staple or damage.

POPLAR BLUFF MUNICIPAL UTILITIES

Municipal Utilities
P.O. Box 1268
Poplar Bluff, MO 63902-1268
573-686-8020

5.

Account #	123456
Balance Forward	\$13.50
Current Charges Due 09/04/2025	\$420.40
Total Amount Due	\$433.90
Amount Due After 09/04/2025	\$464.80

Municipal Utilities
P.O. Box 1268
Poplar Bluff, MO 63902-1268

JOHN SMITH
123 ANY RD
POPLAR BLUFF MO 63901-0000

1 4

1

QR Code

On the front

1. Find what you need at first glance

Here you will find contact information for Poplar Bluff MU.

2. Quickly view current account information

Here you will find a summary of your account information, balance forward, and total current charges.

3. Find account details

Here you will find detailed information about your service such as meter number and readings, number of days in billing cycle and energy used (kilo-watt-hours).

4. Compare energy use

Use the graph to compare the current 12 months of usage to the previous 12 months. See how the monthly high and low temperatures affect the amount of energy you use each month.

5. Use your bill stub to make a payment

Return this portion with mailed in payments, or see other ways to pay on the back of the voucher.

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Water

Service Address: 123 ANY RD

Meter No.	Rate Code	Services From	To	Days	Previous Readings	Present	Meter Multiplier	Gals Usage
W654321	01	06/30/2025	07/31/2025	31	20017	38429	1	18,412

Gals ☐ Previous 12 Months ☒ Current

Current Service Detail

Current Charges	
Water Usage Charge	\$84.74
Water Primacy Fee	\$0.44
Sales tax	\$1.91
Water Subtotal	\$87.09

Sewer

Service Address: 123 ANY RD

Meter No.	Rate Code	Services From	To	Days	Previous Readings	Present	Meter Multiplier	Gals Usage
	01	06/30/2025	07/31/2025	31			1	18,412

Current Service Detail

Current Charges	
Sewer Usage Charge	\$77.40
Primacy Fee	\$0.07
Sewer Subtotal	\$77.47

Message Center

Service subject to disconnect if past due balance of \$13.50 is not paid by 08/14/2025.

3.

4. Other Ways to Pay Your Bill

- Pay-by-Phone**
855-951-0927
To speak with us call 573-686-8020
- In-Person**
Visit the main office located at 1902 Sunset Dr Poplar Bluff, MO 63901
- Drop Box**
Payments in the night deposit box at 1902 Sunset Dr after 4:30pm will be posted the following business day.
- By Mail**
P.O. Box 1268 Poplar Bluff, MO 63902
- AutoPay - Bank Draft**
Free automatic payment from checking, savings or card. Contact us to enroll.
- Questions**
For questions or to submit an electronic check payment with a representative call 573-686-8020.

smart hub

- MAKE PAYMENTS
- TRACK USAGE
- UPDATE INFORMATION
- ENROLL INTO AUTO PAY

Sign Up today at www.pbutilities.smarthub.coop or Download the Mobile app on iTunes or Play Store

5.

To Report a Utility Outage after business hours, please call 573-686-8650.

On the back

1. Find account details

Here you will find detailed information about your service such as meter number and readings, number of days in this billing and water used in Gallons.

2. Compare water use

Use the graph to compare the current 12 months of usage to the previous 12 months.

3. Keep up with important info

Watch this box for information specific to your account such as expiring credit card on file, and disconnect notices.

4. Other ways to pay

Find how to make real-time payments online, by phone, using our mobile app.

5. Manage your account and help others

Update your contact information or sign up for auto pay here.

www.pbutilities.com